

Updates to Terms and Conditions

May 2023



Details of Changes

Updated Instrument	Main Changes
Bringg Terms of Service	<ul style="list-style-type: none">• Governing Law and Jurisdiction are aligned in accordance with customers' locations;• Specific terms for each product offering are identified in a specific Addendum
Data Processing Agreement	<ul style="list-style-type: none">• DPA aligned with the developments in the US Privacy Laws (including the CPRA)• Details of Processing (including categories of data and retention periods) are updated per each product offering• The Technical and Organizational Security Measures are updated
List of Sub-Processors	<ul style="list-style-type: none">• Zendesk Inc. is removed and replaced with SFDC Ireland Limited as a Support Ticketing provider• The sub-processors are split per product offerings